About your NHS Complaints Advocate
Your advocate is called an ‘NHS Complaints Advocate’.

Your advocate can help you complain about any health service you’ve had from the NHS.

Your advocate can help you to:

- explain what happened to you
- decide what you want to complain about
- decide what you want to happen after you complain
● write a complaint letter to someone

● understand what the health service says to you about your complaint

● contact other services that might be able to help you

Your advocate can help you make your complaint.
Your advocate can’t make the complaint for you.
How to contact your advocate

Your advocate’s name: __________________________

Your advocate’s telephone number: __________________________

Your advocate’s email: __________________________

Notes: __________________________