Learn about bus communication cards
Stagecoach
Journey Assistance Cards

• Get help when you need it

• Cards make it easier for you to let our bus drivers know what extra help you need. You can use your cards any time of the day, seven days a week, on any of our bus services.

• You can apply for Journey Assistance Cards if you have:
  • limited vision or hearing
  • difficulty in communicating
  • special educational needs
  • or if: English is not your first language or you need extra time or help to find a seat
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The cards available are:
please be patient, I am deaf
please be patient, I am visually impaired
please be patient, I have difficulty speaking
please be patient, I am hard of hearing
please speak slowly and face me to help me hear better
please scan my pass for me
please count my change for me
please help me find a seat
please give me time to sit, in case I fall down
driver, please let me know when we get to . . .
please tell me when we reach my stop
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If you use these cards we’d really like to know how you get on