Consultation Results
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We asked people questions about transport during January and February.

We spoke to 109 people at 9 different services, schools or colleges.
For the first time 17 more took part in our online surveys.
Consultation results

We spoke to people:

- from every district
- both under and over 25 years
- with learning disabilities and/or autism, and
- those with high support needs and their family/carers.
We asked people “where do you live?”

- 49, Hunts
- 23, S. Cambs
- 17, E. Cambs
- 16, Cambridge
- 5, Not Sure
- 2, Other
- 14, The Fens
How old are you?

- 3, 65+ yrs
- 21, 41-64 yrs
- 28, 26-40 yrs
- 70, 14-25 yrs
- 4, Not sure
We asked people, “How did you get here today?”

- My own car
- Bicycle/tricycle
- Own car with someone else driving
- Train
- Minibus (house, service or community)
- Bus
- Walking/wheelchair
- Lift in car
- Taxi
How else do you travel?

- My own car
- Bicycle/tricycle
- Lift in car/minibus
- Own car with someone else driving
- Taxi
- Train
- Walking/wheelchair
- Bus
Do you ever go out on your own?

- yes
- no
- sometimes
Who supports you?

- **family**
- **support worker, tutor or teacher**
- **friends**
- **Someone else**
Where are you travelling to?

- Health appointments
- Day centre or other regular activity
- Other (clothes shopping/college)
- Pub or restaurants
- Supermarket
- Seeing friends
- Playing sport
- Library
- Voluntary work
- Sports events
- Paid work

The bar chart shows the frequency of travelling to various places, with health appointments being the most frequent, followed by day centre or other regular activity and other activities like clothes shopping or college. Lesser frequencies are observed for seeing friends, playing sport, library visits, voluntary work, sports events, and pub or restaurants. The least frequent is paid work.
Have you had travel training?

- Yes (53)
- No (9)
- Not sure (1)
Would you like travel training?

- Yes (25)
- I would like more training (12)
- No (1)
- Don’t feel I need it (3)
- Not sure (2)
Are there any types of transport that you do not use now, but would if you could?

- My own car/learn to drive
- Train
- Bus
- Walking/wheelchair
- Something else
- Bicycle/tricycle
- Own car with someone else driving
- Taxi
- Something else
- My own car/learn to drive

Yes (25)
If someone treats you unfairly on transport do you know how to complain?

- Yes
- No
- Not sure
If there is a problem with transport, if it is late, doesn't arrive, or you cannot get a seat you can make a complaint. Do you know how to do this?

- Yes
- No
- Not sure
Buses

What is good?

• Quick and easy
• Wifi
• Warm
• Can use bus pass
• New buses
• Cheaper
Buses What is good?

- Describes where it goes
- Wheelchair accessible
- Know other people on school bus
Buses

What is not so good?

- Wheelchair can’t be secured
- Crowded and no seat
- Can’t use pass before 9.30am
- Not enough buses
- Too hot/bad ventilation
Buses

What is not so good?

- Rude drivers
- Not stopping at all the stops
- Don’t know where you are
- No bus on Sunday
Buses

What is not so good?

- Busy and not getting ramp out
- Limited pushchair/wheelchair spaces
- Awkward if pushchair in the space
What is good?

- Friendly drivers
- Feel safe as know the drivers
- Normally on time
- Can listen to my music
- Share with friends
- You can get one when you need it
Taxis

What is not so good?

- Can’t prebook accessible taxis
- Wheelchairs are sometimes too big
- School taxis drop off too early/pick up late
- Expensive
- Day service minibus/taxi – drivers not good with people with a learning disability
Trains What is good?

- Fast, high speed
- You can see the countryside/different places
- More independent
- Sometimes there are kind people on trains – staff who can help you
Trains

What is not so good?

• Cancelled trains or replacement buses
• Expensive
• **Trains/stations not always accessible**
• Very crowded so you have to stand up
• Missed my station
Your own car

What is good?

- Can travel with family and friends
- You can talk
- Listen to own music, eat and drink
- I like my own car
- I like getting a new car every 3 yrs
- It is wheelchair accessible
We think this means people would like:

• Trains/stations to be accessible
• More travel training
• To be able to use bus passes before 9.30am
• Pre bookable accessible taxis
• School taxi drop offs/pick ups not to be too early or late
• Day service minibus/taxi drivers to have disability awareness training
• Day services to be allowed Blue Badges so they don’t miss out on opportunities
What we can help you with today:

- Ideas for dealing with difficult situations on public transport
- Sharing assistance cards for use on buses etc
- Information about how to complain if you are treated unfairly, or if you have a problem with public transport
- A new website - everyonesjourney.campaign.gov.uk