



## General Health Advocacy

An **advocate** can help if you have a problem with your care.



An **advocate** – this is someone who speaks up for people.



VoiceAbility is an organisation that provides this service.

## Who can use the service?



The service is for people having care from the NHS.



- You can use the service if you find it difficult to speak up about your care.



- You can use the service if you have a problem with your care.



The service is helpful if you are getting ready to leave hospital.

But people who are not in hospital can use the service too.



This service is in Warwickshire.

## What will an **advocate** do?



- Listen to you.



- Give you information about your options.



- Help you to speak up.

- Help you get more help if you need it. This can be help with problems about:



- Housing



- Money



- Jobs



The **advocate** is independent of the medical staff. This means the **advocate** does not work for the NHS.



The **advocate** can come to visit you.



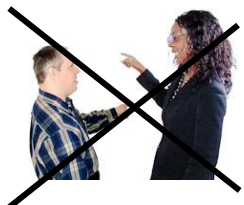
Or you can speak to the **advocate** on the phone.

### The **advocate** does not:



- Make decisions for you.

- Tell you what to do.



## How does someone get an **advocate**?



You can contact us. We will let you know if you can get an advocate.



Or you can ask a professional to contact us for you.

## Our Contact Details



**Tel:** 0300 222 5497



**Email:** [CWAdvocacy@voiceability.org](mailto:CWAdvocacy@voiceability.org)