



Do you have
a **complaint** about your
NHS treatment or care?

Independent

Free

Confidential

We can:

- Explain the NHS Complaints process.
- Help you write letters to the right people.
- Prepare you for meetings and come to them with you.
- Put you in touch with other organisations who can help you.

Supporting your voice in the NHS



0300 330 5454

Textphone: 0786 002 2939



NHS Complaints Advocacy, VoiceAbility, Mount Pleasant House, Huntingdon Road, Cambridge, CB3 0RN



0330 088 3762



nhscomplaints@voiceability.org

www.nhscomplaintsadvocacy.org

**VoiceAbility**

Advocacy
Quality Services

**The Helplines**
Association